

SERVER

Position Type: **Hourly (full or part time)**

Location: **Omaha, NE in the heart of Benson**

Pay: **\$2.13/hour plus tips**

Thank you for your interest in a server role at SET The Bar - Omaha's home for women's sports! Positions are available based upon the needs of the team so it's a good idea to get your application in. Ideal candidates will be fun, kind, dependable, flexible, detail-oriented, creative, collaborative, and have a passion for great customer service.

WHO WE ARE:

SET The Bar (SET) is a local sports bar and restaurant with a unique mission: to support and elevate women's sports. Our values of inclusivity, innovation, and collaboration will drive our mission, helping build a community around shared passions through food and drink. In the simplest sense SET will serve high quality food and drinks and show women's sports, but that is just the foundation. It is a place where everyone is welcome, and fans of women's sports will come together to connect in an intentional and meaningful way.

THE ROLE:

Servers at SET will be warm and welcoming guides to guests' drinking and dining experience, displaying exceptional customer service and communication skills. It is your responsibility to be knowledgeable in all areas of our food, beverage, and steps of service. You will be required to maintain our restaurant cleanliness standards and follow our employee code of conduct to ensure a safe and positive work environment for all. Our servers are passionate about food and hospitality and prioritize each guest, ensuring an amazing dining experience.

RESPONSIBILITIES:

- Greet and seat guests promptly, providing menus and offering a warm welcome.
- Present menu items and daily specials, providing recommendations as needed.
- Take accurate food and drink orders and enter them into the point-of-sale system.
- Serve food and beverages to guests in a timely and courteous manner.
- Anticipate the needs of guests and ensure a high level of service throughout their dining experience.
- Handle guest inquiries and complaints with professionalism and ensure issues are resolved promptly.
- Ensure tables, chairs, and dining areas are clean and well-organized. Assist with resetting tables for the next guests.
- Process payments, provide accurate bills, and manage the checkout process efficiently.
- Complete assigned opening and closing duties, including sidework, cleaning, and stocking.

- Comply with health and safety regulations, including proper food handling, hygiene, and sanitation procedures.
- Manage the responsibilities of serving multiple tables at once, ensuring all guests are attended to without long waits.
- Assist & collaborate with other servers, host, bar, or kitchen staff during busy shifts to ensure smooth operations.
- Maintain a positive attitude, even in high-pressure situations.

WHAT YOU BRING:

- A love for hospitality, people, and building long term relationships with guests
- Strong ability to multi-task in a fast-paced, energetic environment, managing competing priorities on a busy floor with ease.
- A minimum of 1-2 years of experience serving in a high-volume restaurant/pub environment, an appreciation for awesome food, and a foundational knowledge of popular cocktails, non-alcoholic beverages, beers, ciders, and wines
- Athletes and sports fans strongly encouraged to apply
- Must be available for both weekends and evening shifts
- Physical stamina to withstand a full shift on your feet
- Must be 18 years of age or older

WHAT WE OFFER:

- \$2.13/hour plus tips
- A fun, collaborative team, and a warm, inclusive work environment (aka good vibes!)
- Shift meals and drink, off-shift discounts for food and beverage
- PTO for eligible employees
- Annual merchandise stipend and discounts
- Woman-owned, equity-and equality-focused company

EQUAL OPPORTUNITY STATEMENT:

SET The Bar embraces diversity and equal opportunity actively and openly. We are a place of comfort, acceptance, fun, and, most importantly belonging. SET The Bar prohibits unlawful harassment of its employees, applicants, or independent contractors in any form. We make our employment decisions on a non-discriminatory basis, and without regard to sex, race, color, age, national origin, religion, disability, genetic information, marital status, sexual orientation, gender identity, citizenship, pregnancy or maternity, veteran status, or any other status protected by applicable national, federal, state, or local law.