

# SERVER ASSISTANT

Position Type: **Hourly (full or part time)**

Location: **Omaha, NE in the heart of Benson**

Pay: **\$11-13/hour plus tips**

Thank you for your interest in a server assistant role at SET The Bar - Omaha's home for women's sports! Positions are available based upon the needs of the team so it's a good idea to get your application in. Ideal candidates will be fun, kind, dependable, flexible, detail-oriented, creative, collaborative, and have a passion for great customer service.

## WHO WE ARE:

SET The Bar (SET) is a local sports bar and restaurant with a unique mission: to support and elevate women's sports. Our values of inclusivity, innovation, and collaboration will drive our mission, helping build a community around shared passions through food and drink. In the simplest sense SET will serve high quality food and drinks and show women's sports, but that is just the foundation. It is a place where everyone is welcome, and fans of women's sports will come together to connect in an intentional and meaningful way.

## THE ROLE:

Server Assistants at SET the Bar assist servers and bartenders in providing our guests with an amazing drinking and dining experience, displaying exceptional customer service and communication skills. It is your responsibility to be knowledgeable in all areas of our food, beverage, and steps of service. You will be required to maintain our restaurant cleanliness standards and follow our employee code of conduct to ensure a safe and positive work environment for all. Our server assistants are passionate about food and hospitality and prioritize each guest, ensuring the pleasant dining experience our restaurant is known for.

## RESPONSIBILITIES:

- Serve food and beverages to guests in a timely and courteous manner.
- Manage the responsibilities of assisting multiple servers serving multiple tables at once, ensuring all guests are attended to without long waits.
- Anticipate the needs of guests and ensure a high level of service throughout their dining experience.
- Ensure tables, chairs, and dining areas are clean and well-organized. Reset tables for the next guests.
- Handle guest inquiries and complaints with professionalism and ensure issues are resolved promptly.
- Complete assigned opening and closing duties.
- Comply with health and safety regulations, including proper food handling, hygiene, and sanitation procedures.

- Collaborate with other servers, host, bar, or kitchen staff during busy shifts to ensure smooth operations.
- Maintain a positive attitude, even in high-pressure situations.

### **WHAT YOU BRING:**

- A love for hospitality, people, and building long term relationships with guests
- Strong ability to multi-task in a fast-paced, energetic environment, managing competing priorities on a busy floor with ease.
- Previous experience in a customer service role, preferably in a restaurant or hospitality setting
- Excellent interpersonal and communication skills
- Strong organizational skills and attention to detail
- Proficiency in using point of sale and reservation management systems or willingness to learn
- Athletes and sports fans *strongly* encouraged to apply
- Must be available for both weekends and evening shifts
- Physical stamina to withstand a full shift on your feet
- Must be 16 years of age or older

### **WHAT WE OFFER:**

- \$11-13/hour plus tips
- A fun, collaborative team, and a warm, inclusive work environment (aka good vibes!)
- Shift meals and drink, off-shift discounts for food and beverage
- PTO for eligible employees
- Annual merchandise stipend and discounts
- Woman-owned, equity-and equality-focused company

### **EQUAL OPPORTUNITY STATEMENT:**

SET The Bar embraces diversity and equal opportunity actively and openly. We are a place of comfort, acceptance, fun, and, most importantly belonging. SET The Bar prohibits unlawful harassment of its employees, applicants, or independent contractors in any form. We make our employment decisions on a non-discriminatory basis, and without regard to sex, race, color, age, national origin, religion, disability, genetic information, marital status, sexual orientation, gender identity, citizenship, pregnancy or maternity, veteran status, or any other status protected by applicable national, federal, state, or local law.